

ASHIESH THOMAS MATHEWS

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EDUCATION

GEORGETOWN UNIVERSITY, McDonough School of Business

Master of Science in Management (STEM-designated program)

May 2026

- Coursework: Product Strategy, Data Analytics, Managerial Statistics, R and Python Programming
- Graduate Consultant | Graduate Research Assistant | Deputy Director of Client Relations at GGCC

TKM COLLEGE OF ENGINEERING

Bachelor of Technology (Honors) – Computer Science Engineering

June 2022

- Coursework: Software Engineering & Project Management, Data Mining & Warehousing
 - Entrepreneurship Cell Team Lead | Microsoft Student Partner | United Nations Millennium Fellow
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EXPERIENCE

IQVIA

Software Development Engineer (Product Ownership)

March 2023 – July 2025

- **Product Ownership & Roadmap Execution:** Owned end-to-end product delivery for enterprise workflow platforms by defining roadmaps, prioritizing user needs, executing 10 production releases, and driving a 30% improvement in workflow efficiency
- **Product Discovery & Requirements Gathering:** Led discovery efforts by identifying user pain points through stakeholder discussions and feedback analysis, translating insights into clear feature requirements, user stories, and prioritized backlogs, enhancing sprint planning accuracy and delivery predictability
- **Data-Driven Product Optimization:** Leveraged customer feedback and performance analytics to identify product bottlenecks, coordinating with cross-functional teams to cut report screen load time from 7s to under 2s and achieve a 71.43% efficiency uplift
- **Delivery Quality & Release Management:** Championed go-live readiness by leading defect triage, UAT validation, and go-live coordination across 150+ issues, ensuring zero critical defects at launch and strengthening stakeholder confidence
- **Process Improvement & Operational Efficiency:** Optimized onboarding and internal workflows by redesigning product processes and automation, delivering USD 1.2M in annual cost savings through minimized manual effort and improved operational efficiency
- **Agile Execution & Cross-Functional Collaboration:** Worked within Agile and Scrum frameworks to plan sprints, manage dependencies, and track delivery progress using Jira and Confluence, partnering closely with Product Managers, Business Analysts, Engineering, QA, and client teams

Software QA Analyst (Release Readiness & Quality)

September 2022 – February 2023

- **Requirements Validation & Quality Assurance:** Strengthened product reliability by validating functional and business-critical requirements across 200+ issues, ensuring stable user experience and deployment readiness
 - **End-to-End Testing & Defect Management:** Supported full lifecycle testing for major deployments, uncovering 100+ defects within 10 days, improving release stability and customer confidence
 - **User-Centric Test Design:** Designed and introduced validation scenarios aligned with real customer journeys and business workflows, increasing coverage of critical use cases and reducing post-deployment incidents by 30%
 - **UAT Support & Cross-Team Coordination:** Collaborated with Product, Engineering, and client stakeholders during UAT cycles to validate acceptance criteria and ensure solutions met intended business outcomes
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DISTINCTIONS

Product Skills:	Product Roadmapping, Product Strategy, Product Discovery, PRD Writing, Requirements Definition, User Stories, Backlog Prioritization, Journey Mapping, KPI Tracking, OKRs
Technical Skills:	SQL, Python, Large Language Models (LLMs), Prompt Engineering, LLM Evaluation, Model Fine-Tuning, RAG, APIs, Data Visualization (Power BI and Tableau), Jira, Confluence, Agile, Scrum, Figma, Miro, Appian, R, MS Excel, MS Word, MS PowerPoint
Soft Skills:	Product Thinking, Stakeholder Management, Cross-Functional Collaboration, Change Management, Analytical Problem Solving
Certifications:	Aha Product Management, Atlassian Agile Project Management, Strategy Consulting Job Simulation (BCG), Appian Certified Associate Software Development Engineer